





Navigating the Shifting Sands:

IT Leadership in the Caribbean's Digital Age

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More Pressure Than Ever Before

IT leaders are under immense pressure.

You're expected to be cybersecurity experts, Al strategists, and architects of the modern workplace – all while navigating budget constraints and regional challenges.





Security & Compliance: Facing a rising tide of threats and new data protection laws.

The Al Dilemma:

Balancing the promise of AI with the complexities of cloud adoption and a skills gap.

Hybrid Work & Infrastructure:

Maintaining security and productivity in a mixed on-premise/cloud, remote/office environment.

The Caribbean IT Reality: Three Key Challenges



Security & Compliance: A Rising Tide of Threats

- Cybercrime costs the Caribbean region an estimated \$90 billion annually (OAS, 2023; UN News, 2023).
- New data protection laws (Jamaica, Bahamas, Bermuda, Trinidad & Tobago, Barbados, OECS) demand compliance.
- Limited cybersecurity personnel and reliance on legacy systems increase vulnerability.
- Submarine cable disruptions pose a significant risk (Atlantic Council, 2021).

The Caribbean IT Reality: Three Key Challenges



The Al Dilemma: Promise and Peril

- Al offers immense potential for Caribbean industries.
- Cloud adoption is crucial for effective AI implementation.
- A significant digital skills gap hinders progress (CDB, 2023).

The Caribbean IT Reality: Three Key Challenges



Hybrid Work & Infrastructure: Balancing Act

- Hybrid work is the new normal, demanding flexibility.
- Maintaining security and productivity across diverse locations is a challenge.
- Complex hybrid environments (on-premise/cloud) create vulnerabilities.
- The digital divide impacts equitable access to remote work opportunities (ITU, 2023; World Bank, 2020).

Turning Challenges into Opportunities

- Strengthen cybersecurity resilience through proactive measures and training.
- Unlock AI's potential by developing clear strategies and investing in upskilling.
- Build secure and flexible hybrid workplaces that empower employees.
- Drive economic growth by becoming leaders in digital transformation.



According to you...

These are the Top 4 IT Challenges





Persuading non-technical decision-makers to invest in IT

IT resource awareness and maximizing efficiency





Managing growth, ensuring cybersecurity and collaboration

Securing funding for IT initiatives