



INOVA SHIELD

Managed IT Services

Inova Solutions: Your Trusted Microsoft Cloud & Managed Services Partner

Simplify your IT. Protect your business. Empower your team.

We help organizations like yours across the Caribbean and Ecuador run smarter and more securely, without the daily IT headaches. As a certified Microsoft partner, we manage your technology so you can focus on growing your business.

With us, you get



Proactive IT support

Real experts ready to help, anytime



Advanced security

Threat and data loss defense



Predictable costs

Fixed monthly fee with no surprises



Peace of mind

Clear SLAs, proven tools, and trusted regional team

Let Inova Solutions handle your IT, so you can focus on what matters most!

Why Leading Businesses Trust Us

Choosing Inova Solutions means gaining a **relationship-centered partner** whose deep regional connections and Microsoft expertise deliver personalized solutions.

We customize every implementation because every organization is different. When your needs change, **our services adapt alongside you, with ease.**

Ready to see how our Managed Services can **revolutionize your business?**

Flip to see our comprehensive service architecture

Managed IT Services

All-in-One Managed IT Services

Core Benefits

Boost Productivity

Expert IT support minimizing downtime for operational teams

Strengthen Security

Proactive data protection with industry-leading security tools

Minimize Risk

Built-in disaster recovery ensuring disruption resilience

Cost-Control

Predictable monthly pricing without unexpected IT costs

Strategic IT Partner

Quarterly reviews aligning IT with business goals

All-In-One

This premium service is your all-in-one solution for:

- Security
- Backup
- Cloud management
- IT support
- Fully scalable
- Predictable monthly fee

Included Services

Ongoing Monitoring & Maintenance

- PC, server and M365 monitoring
- Maintenance & Patching
- System health-check reports

Advanced cybersecurity and backup

- Antivirus EDR monitoring
- Guardian360 backup & protect
- M365 best practice setup
- Phishing simulation & awareness training

Strategic IT Advice & Roadmap

- IT planning & roadmap
- M365 & Azure cost optimization
- M365 adoption review and planning
- Quarterly status updates

Technical support and helpdesk

- Unlimited incidents/month included
- Remote assistance & troubleshooting
- Fast response SLAs to reduce downtime

Optimize your business by simplifying IT

Why Inova Solutions



Local expertise

Operating in 30+ Caribbean territories & Ecuador



Microsoft-certified Team

M365 and Azure advisory & cost optimization



Clear SLAs and cost transparency

No hidden fees, just reliable delivery

Book your free assessment now

inovacorporation.com